


Index of Claims 	Application/Control No.	Applicant(s)/Patent Under Reexamination
	09853465	STRONGIN, GEOFFREY S.
	Examiner:	Art Unit:
	Tran, Ellen C	2134


✓	Rejected
=	Allowed

-	(Through Numeral) Cancelled
÷	Restricted

N	Non-Elected
I	Interference

A	Appeal
O	Objected

CLAIMS		DATE									
Final	Original	5/27/05									
	1	✓									
	2	✓									
	3	✓									
	4	✓									
	5	✓									
	6	✓									
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	31	✓									
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	60	✓									
	61	✓									
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1. The first step is to identify the key components of the system. This includes understanding the hardware, software, and network architecture.

2. The second step is to analyze the system's performance. This involves monitoring various metrics such as response time, throughput, and error rates.

3. The third step is to identify the root cause of the problem. This can be done by using tools like network analyzers and log files.

4. The fourth step is to implement a solution. This may involve upgrading hardware, optimizing software, or reconfiguring the network.

5. The fifth step is to test the solution. This ensures that the problem has been resolved and that the system is performing as expected.

6. The sixth step is to document the solution. This provides a record of the problem and the steps taken to resolve it.

7. The seventh step is to monitor the system. This helps to prevent future problems and ensures that the system remains stable.

8. The eighth step is to provide training. This ensures that the system is used correctly and that any future problems can be identified and resolved quickly.

9. The ninth step is to provide support. This ensures that any future problems can be resolved quickly and that the system remains stable.

10. The tenth step is to provide a warranty. This ensures that the system is covered in the event of a problem.

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[illegible]